

CHART OF REQUIRED ORGANIZATIONAL PRACTICES

◆ Revised for on-site surveys starting April 2016

★ New for on-site surveys starting April 2016

Patient Safety Area	ROP	Level
Safety Culture Create a culture of safety within the organization	Adverse events reporting	Gold
	Client safety plan ★	Gold
	Client safety quarterly reports ★	Diamond
	Client safety-related prospective analysis ★	Gold
Communication Improve the effectiveness and coordination of communication among care and service providers and with the recipients of care and service across the continuum	Client and family role in safety ★	Gold
	Client verification	Gold
	Dangerous abbreviations	Gold
	Medication reconciliation as a strategic priority	Diamond
	Medication reconciliation at admission <ul style="list-style-type: none"> • Version for Acute Care standards • Version for Ambulatory Care Services standards • Version for Home Care Services standards • Version for Primary Care Services standards 	Diamond
	Safe surgical practices	Gold
	Transfer of client information at transition points	Platinum
Medication Use Ensure the safe use of high-risk medications	Antimicrobial Stewardship ★	Platinum
	Control of concentrated electrolytes	Gold
	Heparin safety ★	Platinum
	High-alert medications	Platinum
	Infusion pumps training	Platinum
	Narcotics safety ★	Platinum
Worklife/Workforce Create a worklife and physical environment that supports the safe delivery of care and service	Preventive maintenance program	Gold
	Training on patient safety	Gold
Infection Control Reduce the risk of health care-associated infections and their impact across the continuum of care/service	Antibiotic prophylaxis during surgery	Platinum
	Hand Hygiene compliance ★	Platinum
	Hand hygiene education ◆	Gold
	Infection rates ★	Diamond
	Reprocessing ★	Gold
	Safe injection practices	Platinum
Risk Assessment Identify safety risks inherent in the client population	Falls prevention strategy	Platinum
	Home safety risk assessment ★	Platinum
	Pressure ulcer prevention	Platinum
	Suicide prevention ★	Platinum
	Venous thromboembolism (VTE) prophylaxis	Platinum